# 

Arkansas Rural Business

Development Conference Series



# 2021

# ANNUAL REPORT

- √ Four Conferences
- √ 103 Presentations
- √ Streamed Across the
  Internet for the First Time
- ✓ Implemented COVID
  Safety Measures at All
  Conferences
- ✓ Inaugural Little Rock Conference

### Hosted & Funded By:

- ✓ Arkansas Human
  Development
  Corporation or "AHDC";
- √ Arkansas Division of Workforce Services;
- ✓ Arkansas Small Business and Technology Development Center; &
- √ U.S. Department of Agriculture—Rural Development

# AHDC THANKS

#### FROM THE EXECUTIVE DIRECTOR'S DESK

Arkansas Human Development
Corporation's (AHDC) collective prayers
and best wishes go out to the families
and friends across the nation who lost
loved ones and suffered hardships
because of COVID 19. It is difficult to
simply embrace our 2021 successes in
light of their lingering pain.

Nevertheless, we celebrate the resiliency of Arkansas's rural businesses, and we owe much thanks to the funders, hosts, cosponsors and speakers who made the Arkansas Rural Business Development Conference a success in spite of COVID. This includes our conference team which

I want to personally thank the AHDC staff and Board of Directors for their work in leading AHDC thru the 49th year of serving

found a way to facilitate the

Arkansas.

Most Sincere Thanks, Clevon Young, JD, MPA Executive Director

Clevon Young

#### THE AHDC BOARD OF DIRECTORS

Dr. Clinton R. Hampton, Chairperson, Dermott, AR

Ms. Christine Patterson, Vice-Chairperson, Little Rock, AR

Rev. Ezell, Branch, Jr. Secretary, Watson, AR

Ms. Mozella S. Anderson, Hot Springs, AR Mr. Deron K. Hamilton, Little Rock, AR Mr. Mario Maya, Dequeen, AR Mr. Freeman McKindra, Little Rock, AR Mr. Tony Wilson, Marion, AR

#### **AHDC SENIOR STAFF**

Clevon Young, J.D., MPA, Executive Director; Linda Scott, Director of Operations; Tera Gardner, Comptroller; and Suyapa Espinoza, Health Outreach Coordinator

# CONFERENCE KEYNOTE SPEAKERS

The roster of conference keynote speakers showcased the accomplishments of successful Arkansas women, albeit, the speakers' accomplishments are diverse.

#### SEE OTHER SUCCESSFUL ENTREPRENEURS ON PAGE 3

Dr. Karama Neal, PhD, is the Administrator for Rural Business-Cooperative Service, U.S. Department of Agriculture-Rural Development. Before joining USDA-RD, she was president of Southern Bancorp Community Partners, an Arkansas Community Development Financial Institution loan fund. Her speech made clear her goal of strengthening and growing rural businesses and ensuring that her department is a "partner in prosperity" for Rural America.

Medical doctor Sherita Willis is a businesswoman who owns Willis Medical Clinic in Osceola, AR. She captivated conferencegoers with a message about the importance of learning business principles, vision and paying a livable wage.

At age 15, Arkansas Women's Business Center Director Chauncey Holloman was already in business. It only took her

three months to get her product into 33 Macy's stores. Her focus is helping other Arkansas women succeed in business. Her message at the Arkansas Rural Business Development Conference was a playbook for how local officials can support entrepreneurship and job creation.





# GREAT JOB MANAGEMENT SOLUTIONS!

Conference attendees had a choice this year and last about how to attend the Arkansas Rural Business Development Conference. So did speakers.

**Chauncey Holloman** 

Management Solutions
figured out how to stream the
conference online. We also practiced social
distancing and created a mask policy to
help attendees stay healthy. See the
conference agenda at right. Some
conferences included personal finance.

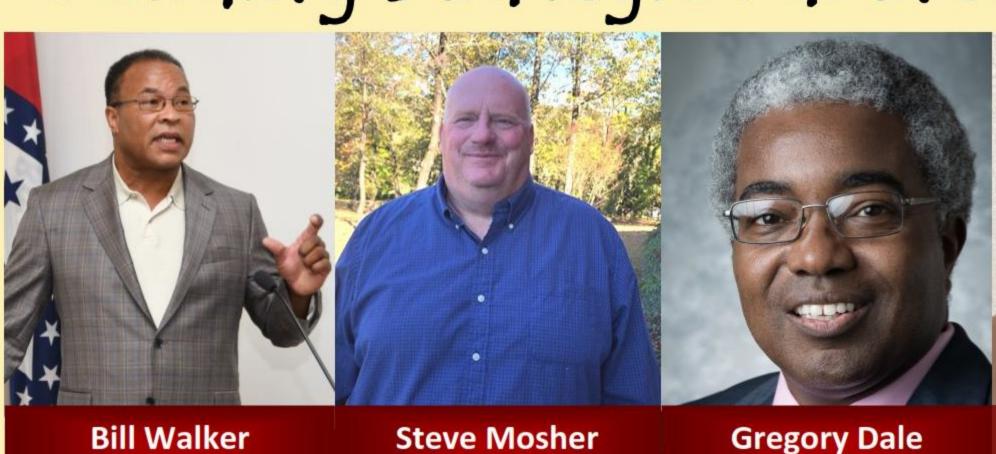


Why didn't the chicken cross the road?

Management Solutions had set things up so he could stream the Arkansas Rural Business Development conference over the Internet.



# Building Strategic Partnerships



#### Panelists Agree that Partnerships are Powerful

Strategic partnership speakers across the four conferences included the Black and Hispanic business communities, corporate management, and federal and Arkansas government. "Partnerships are powerful," said Steve Mosher, Program Coordinator | Strategic Engagement Division Southern Region Center for USDA-Rural Development (USDA-RD). Others speakers said:

- √ "You have a whole cadre of partners here," said
  USDA-RD's Gregory Dale, as he encouraged
  attendees to use the conference to start building
  relationships. He is Southern Regional Community
  Economic Development Coordinator.
- √ Director of the Arkansas Department of Veteran
  Affairs Colonel Nate Todd echoed Mr. Dale, adding
  that the conference speakers are "a comprehensive
  network of enablers."



✓ Businessman and former State legislator Bill Walker owns Premier Funeral Home and several other businesses. He said partnerships are important but working with determination and persistence is key.

✓ USDA's State Coordinator for Natural Resources

Conservation Service Alvin Peer said collaborating with partners is key in his work helping Arkansans with land issues.

# SPEAKING OF PARTNERSHIPS

ASBTDC AND AHDC PARTNERING TO SERVE RURAL BUSINESSES

The Arkansas Small Business and Technology Development Center (ASBTDC) and Arkansas Human Development Corporation (AHDC) have a successful and productive relationship. They took it a step further in 2021 as the ASBTDC sponsored the conference's inaugural Little Rock, AR, event.

The ASBTDC, AHDC, East Arkansas Enterprise Community and Phoenix Youth and Family Services also won a \$2.5 million federal grant to reach and serve underrepresented sectors of the rural business community with technical assistance to grow businesses and jobs. Work starts in 2022.

#### AHDC & PARTNERS INSPIRE ECONOMIC DEVELOPMENT

Arkansas Human Development Corporation or AHDC is a 49 year-old human development organization that's improving the lives of families and communities.

Workforce development is the centerpiece of its work, but AHDC is also engaged in economic development, and health outreach and education.

AHDC Executive Director Clevon

Young credits collaboration with committed partners for AHDC's progress.

AHDC especially thanks USDA Rural Development, the Arkansas Small Business and Technology Development Center and Arkansas Division of Workforce Services for their collaboration as well as AHDC's many lender, technical assistance and community-based partners.

# Public, Private Procurement

#### Arkansas PTAC Hosts Little Rock Conference

When AHDC launched its inaugural Little Rock, AR, rural business conference in 2021, Arkansas Procurement Technical Assistance Center stepped up to provide facilities, Internet streaming capability and speakers at no cost.

The Arkansas Small Business and Technology

Development Center was the key funder.

**Randy Henderson** 

Alvin Peer

Arkansas PTAC's Kim Magee arranged the resources and spoke at the conference, which was streamed across rural and urban Arkansas.



Ms. Magee spoke at every AHDC rural business conference in 2021. She said that the government buys everything, and Arkansas PTAC is available at no cost to help businesses compete for contracts at every level of government. The most recent data shows that Arkansas PTAC helped businesses win \$187 million in government contracts.

# ADVVS COMBINING PROCUREMENT WITH COMMUNITY SERVICE

Arkansas Human Development Corporation doubly thanks the Arkansas Division of Workforce (ADWS) Services. Not only did ADWS continue to be a financial sponsor and

host of the Arkansas Rural Business Development Conference in 2021, key ADWS managers Carla Morris or Ida



Emerson spoke at each conference. Their message was clear.

- ADWS is in the business of helping
   Arkansans while fostering independence
   among low income families.
- The agency provides procurement opportunities for businesses and nonprofit organizations that provide services that can help families.
- ADWS works with community colleges, employers and other entities to create opportunity and build the Arkansas workforce.



## Business Finance

#### Our Guide to Small Business Finance

The Breakfast with Lenders panel is a mainstay of the Arkansas Rural Business



**Lender Relations** 

Specialist

Development Conference.
Attendees and lenders talk
about the results, businesses
financed, technical assistance
provided.

The Small Business
Administration's (SBA's) Herb
Lawrence facilitated the 2021
panels. Here's a summary of
what conferencegoers heard:

- √ Arkansas's finance industry has evolved towards providing loans of all sizes for businesses of all sizes.
- √ Local banks may be the best place to start.
- √ Nonprofit lenders tend to make small loans from \$500 to \$250,000 but some go much higher through programs like SBA 504, which finances fixed assets at below market interest rates.
- √ Loan guarantors like the SBA and US

  Department of Agriculture-Rural

  Development increase access to capital by standing behind loans.
- ✓ Arkansas Capital Corporation Group and RMI, Inc., are nonprofits that make SBA and USDA guaranteed loans and SBA 504 loans.
- √ Technical assistance providers play a key role in loan packaging and guiding small businesses to the right sources of finance.
- √ Personal credit impacts borrowing ability

### Personal Credit Keys Business Credit

Recognizing the impact that personal credit has on access to business capital, AHDC and the Arkansas Small Business and Technology Development Center asked some trusted bankers and lenders to teach a course on personal finance.



Simmons Bank Senior Vice
President, Director of
Community Development/CRA
Martie North has long
supported AHDC's programing.
Her lecture was a playbook for achieving personal and financial goals.

Martie North AHDC also thanks the

following bankers and lenders who provided training conferencegoers about personal finance, credit scores and investment options.

- Maria Weyrens, Community Outreach Officer, First Security Bank.
- Andrea Hogan-Lewis, Business Developer and CRA Officer, First Security Bank.
- Jay Young, Director of Minority Business
  Development, FORGE.

# Bankers & Lenders Hall of Fame

Arkansas Capital
Corporation Group.
Craig Calafati, Senior
Vice President,
Lending Services

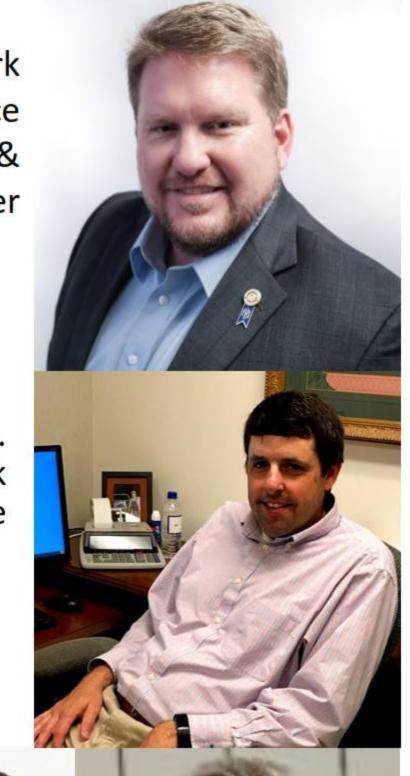
Bank of Delight. Shane Meador, Executive Vice President



Arvest Bank. Mark
Morrow, Vice
President &
Commercial Banker

Bank of Lake Village.
Jared Pieroni, Bank
of Lake Village
AHDC Friend Deborah
Temple (below, right)

retired in 2021.



Communities
Unlimited. Bryn
Bagwell, Dir. of
Lending; Debra
Williams, Senior Econ.
Dev. Officer; Kevin
Tillman, Loan Officer;
& Deborah Temple,
former Dir. of Lending

Farmers Bank and Trust. Sam Jackson, Senior Vice President of Lending; & Lauren Brown, Assistant Vice President

First Security Bank.
Itzel Meador,
Director of Lending;
Maria Weyrens,
Community
Outreach Off.; &
Andrea Hogan-Lewis,
Business Developer
& CRA Officer

FORGE. Mark Nelson,
Director of Lending;
Jay Young, Director of
Minority Business
Development; &
Executive Director
Phillip Adams

RMI, Inc. Zola Finch, Executive Director; & Jamie Meyer, Marketing Manager

Southern Bancorp.
Jason Giachelli, City
President; & Monte
Hodges, Vice
President of
Commercial Lending



Special thanks to Simmons Bank banker Martie North; First Security Bank's Maria Weyrens and Andrea Hogan-Lewis; & FORGE's Jay Young for presenting the conference's personal credit course.















# SMALL BUSINESS TECHNICAL ASSISTANCE

Connecting small businesses to resources that support success is the centerpiece of the Arkansas Rural Business Development Conference. Technical assistance (TA) is one of the most important resources.





Pamela Reed Aimee Weaver
These members of the ASBTDC team spoke
at the conference and said that ASBTDC
stands ready to help.

Among the TA providers who spoke at the conferences, the Arkansas Small Business and Technology Development Center may be the best known because TA and training is all it does. Other noted TA partners that spoke are listed below. Communities Unlimited and FORGE are also lenders as well as TA providers.

- 1. Arkansas Procurement Technical Assistance Center
- 2. Arkansas Women's Business Center
- 3. Communities Unlimited
- 4. FORGE



get rich without boring me with a lot of advice."

# BUSINESSES IN THE SPOTLIGHT

What does a confectionery, pickle manufacturer, restaurant, retail clothing shop, lawn care business and printing company have in common? Nothing, except their owners were kind enough to speak and share lessons-learned at one of AHDC's Rural Business Development Conferences in 2021.

AHDC was proud to present the businesses listed below, several of which received financing or technical assistance from other conference speakers. Healing Hearts & Spirits Executive Director Joyce Raynor moderated a panel of several businesses.

- 1. Carmen Portillo, Cocoa Bell Chocolates
- 2. Dedric Davis, Mr. Davis Pickles
- 3. Delorse Dixon, D and C Complete Lawn Care and Detailing
- 4. Enrique Fuentevilla, Cinco Media & Communications Group, LLC, and Promo Print & Signs
- 5. Helen Herron, Hel' Katz BBQ & Lounge; 220 Lux Detail; Helen Herron Air BNB; and Integrity Tax Service.
- 6. Tiffany Cagle, Tiffany Cagle Boutique. In her words, the market research provided by the Arkansas Small Business and Technology Development Center was "so golden to me."



Special Thanks to Lake Village, AR, businessman Wayne Edwards for arranging donated conference space at the Vision Center, which is owned by his family.



#### More on Wayne Edwards

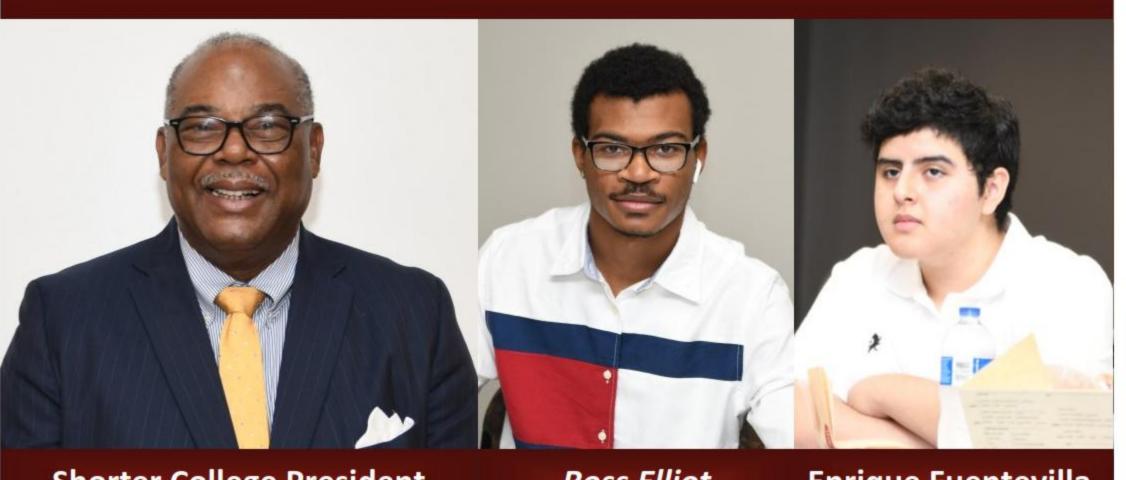
Mr. Edwards' ventures are many. Wayne Edwards Parts and Service, Inc., also operates Wayne Edwards Towing and Wayne Edwards Auto Sales. That's his truck in the picture.





## LITTLE ROCK, AR, AUGUST 13TH

Special Funding from the Arkansas Small Business and Technology Development Center Allowed AHDC to Bring the Conference to Little Rock, AR, While it Streamed to Rural Arkansas and Rural America.



Shorter College President Jerome Green

Ross Elliot

Enrique Fuentevilla, III



Clevon Young, Jackie Young and Little Rock Mayor Frank Scott, Jr.



Reverend Lamar Bailey; Andrea Hogan Lewis; Clevon Young; Ida Emerson; Maria Weyrens; Kim Magee; Dedric Davis; Carla Morris; Enrique Fuentevilla; & Joyce Raynor









ARKANSAS DEPARTMENT OF VETERANS AFFAIRS



Committed to the future of rural communities.

















DIVISION OF AGRICULTURE

RESEARCH & EXTENSION

University of Arhansas System



























































#### CO-HOSTED BY:

- 1. Arkansas Capital Corporation Group;
- 2. Arkansas Department of Veterans Affairs;
- 3. Arkansas Northeastern College;
- Arkansas Procurement Technical Assistance Center;
- 5. Arkansas Women's Business Center;
- 6. Arvest Bank;
- 7. Bank of Delight;
- 8. Bank of Lake Village;
- 9. Center for Healing Hearts and Spirits;
- 10. Cinco Media Group;
- 11. City of Blytheville;
- Cocoa Belle Chocolates;
- 13. Communities Unlimited;
- 14. Curry's Community Outreach Ministry;
- 15. Farmers Bank & Trust;
- 16. First Commercial Bank;
- 17. First Security Bank;
- 18. FORGE;
- Greater Blytheville Area Chamber of Commerce;
- 20. Lake Village Chamber of Commerce;
- 21. México Consulado En Little Rock;
- 22. Mr. Davis Pickles;
- 23. Premier Funeral Home;
- 24. Prescott Nevada County Chamber of Commerce;
- 25. RMI (Rural Missouri, Incorporated);
- 26. Saint Mark Baptist Church;
- 27. Shorter College;
- 28. Simmons Bank;
- 29. Southern Bancorp;
- 30. Stone Bank;
- 31. U.S. Department of Labor;
- 32. U.S. Small Business Administration;
- 33. University of Arkansas at Monticello;
- 34. University of Arkansas Cooperative Extension Service; &
- 35. Urban League of the State of Arkansas

SEE THE HOSTS LIST ON THE COVER PAGE!

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